



Theale Medical Centre

February 2025 Newsletter

Help us help you by choosing the correct service for your care

Community Pharmacists: Can supply antibiotics for the following 7 conditions- UTIs, Impetigo, acute sore throat, shingles, infected insect bite, acute sinusitis and acute otitis media in children aged 1-17 years.

Minor injuries unit: You should go to the minor injuries unit if you have had an accident, and feel as if you have sprains, suspected broken bones and wounds.

NHS 111: 111 can direct you to the best place to get help if you cannot contact your GP during the day, or when your GP is closed (out-of-hours).

Depending on what you need, you might be advised to:

- Call 999 or go to A&E in an emergency
- Go to an urgent treatment centre
- See an evening and weekend GP (out-of-hours GP)
 - Book a callback from a nurse
- Get urgent specialist support, for dental or mental health problems
 - Contact your own GP surgery
- See a pharmacist for help with a minor illness
 - Look after yourself safely at home
 - Emergency prescriptions

Within the surgery

As part of our on-the-day duty team, we have paramedics who can provide care for various health matters.



Paramedic practitioners are trained to independently provide care that does not require the intervention of a doctor.

They report directly back to the GP with the outcome of their assessments and any updates on any treatment and medication that was given. Paramedics may be running clinics, triaging, and managing minor illnesses, and providing continuity for patients with complex health needs.

How can a Paramedic Practitioner help you?

I can help you by...

- Attending home visits on behalf of your GP practice.
- Assessing and treating health conditions.
- Ordering tests and interpreting results.
- Working as part of the on the day duty team.

Berkshire ear clinic

Berkshire ear clinic can assist with ear wax removal and can be contacted via
07549920716

Practice data

Between 01/10/24 to 01/01/25 there were 330 did not attend appointments at the practice.

Telephone calls received into the practice:
22,050

Calls that used the queue system:18,012

In the same period, we have had **784 new patients** register at the practice and **77 patients** who have left.

Scan the QR code to leave us a review on Google.



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